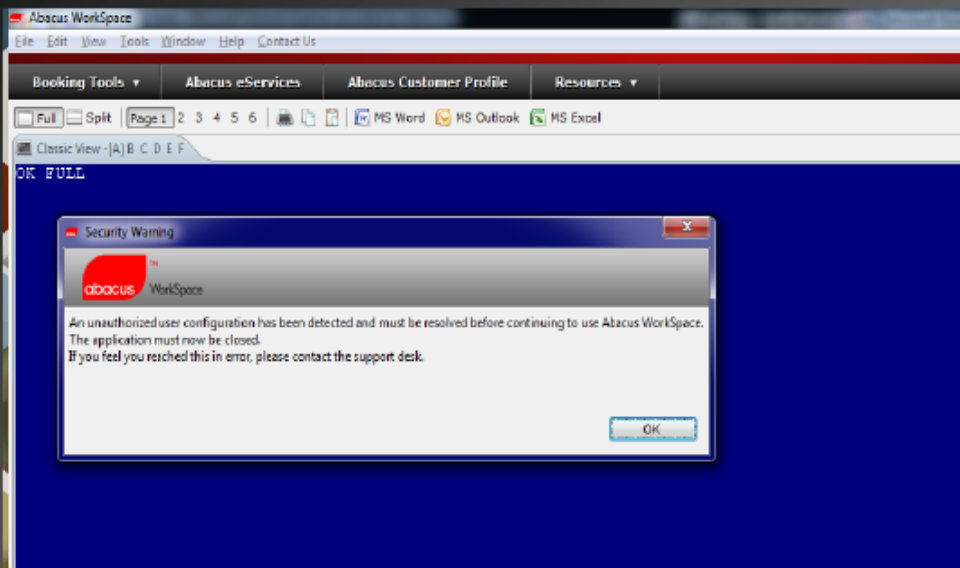


## An unauthorized user configuration has been detected...



- **Solution 1:**

Grant full control over the Abacus Workspace installation path

- (WINXP) C:\Program Files\Abacus Workspace
- (VISTA/7) C:\Users\%WinUser%\AppData\Local\Abacus Workspace

- **Solution 2:**

Replace the affected plug-ins (shown in the error message) with working ones from your computer. Files are located by default under:

- (WINXP) and C:\Program Files\Abacus Workspace\Common\plugins in Windows XP
- (VISTA/7) C:\Users\%WinUser%\AppData\Local\Abacus Workspace\Common\plugins

### **Solution 3:**

Reinstall the application into a new folder.

Windows "Users" group must have full control over it (check Adv. Installation guide).

- **Solution 4:**

Delete the user folder ({PCC\_AgentID}) from  
...\Abacus Workspace\Profiles\  
and running the installer again.

- **Solution 5:**

Completely uninstall the application for all users and downloaded the latest AWS installer to run the installation again.